



IP Office Phone System Features

The Avaya IP Office platform represents the ideal, most versatile office telephone system for small and medium business that money can buy. Our customers love it and industry analysts love it. IP Office comes with a large number of basic inbuilt features which appeals equally to the small business owner, finance director and IT manager. Some of the IP Office Phone System Features are ...

--A--

- Absent Text
- Account Codes
- Active Call Preservation
- Advanced Edition
- Alternate Route Selection
- Analog Extension Card
- Appearance Buttons
- Automatic Callback
- Authorization Codes
- Auto Attendant
- Avaya 3500
- Avaya 3510

--B--

- Basic Edition
- Blackberry Client
- Bridged Appearance
- Busy Lamps

--C--

- C110 Unified Communications Module
- Caller ID
- Call Appearance
- Call Barring
- Call Coverage
- Call Forwarding
- Call Handling
- Call History
- Call Hold
- Call Intrude

- Call Logging
- Call Park
- Call Pickup
- Call Queueing
- Call Reclaim
- Call Recording
- Call Steal
- Call Tagging
- Call Transfer
- Call Waiting
- Caller Display
- Campaign Manager
- Campus, Warehouse & Factory Mobility
- CCR (Customer Call Reporter)
- Clear Call Waiting
- ContactStore Dialer
- Centralized System & Personal Directory
- Combo Card BRI
- Computer Telephony Integration (CTI)
- Conference Calls
- Compact Contact Centre (CCC)
- Cordless Phones
- Coverage To Operator
- Customer Call Reporter (CCR)
- Covered Call Tone
- Customized Phones
- Customer Service Agent
- Customer Service Supervisor

--D--

- Data Communication
- Data Migration Manager
- Dell R210 Server
- DHCP Server
- Dial Ahead
- Dial Emergency
- Dial On Pickup
- Dialer
- Dial Ahead
- Digital Extension Card
- Direct Inward Dialing
- DL120 Server
- DL360 Server

- Do Not Disturb

--E--

- Embedded Voicemail
- Emergency 999
- Enhanced Intrusion
- Entryphone System
- External Control Port
- External Call Lamp Indication

--F--

- Fax Messaging
- Firewall
- Flare Experience
- Free Installation
- Free Support
- Free Training
- Free trials
- Follow Me Number
- Forward Hunt Group
- Forward On Busy
- Forward On No Answer
- Forward Unconditional

--G-

- Group Paging

--H--

- Handset Dial By Name
- Hold Call Waiting
- Hot Desking
- Hot Transfer
- Hunt Groups
- Hunt Group Enable Disable

--I--

- Idle Line
- Incoming Call Routing
- Inclusion
- Information On Hold
- Integral Layer 3 Switch
- Internet Access

- Intrusion Warning Tone
- Internal Twinning
- iPhone Client
- IP Licenses
- IP500
- ISDN2e Card
- IVR

--K--

- Key & Lamp Operation Languages

--L--

- LAN to LAN
- LAN/WAN Services
- Leased Line Support
- Least Cost Routing
- Line Appearance
- Linux Parity

--M--

- Manager
- Maximum Call Length
- Meet-Me Conference
- Message Waiting
- Messaging
- Mobile Call Control
- Mobile Twinning
- Mobile Callback
- Mobile Messaging
- Mobile Worker
- Mobility Monitor
- Monitor Calls
- Multi Site Networking

--N--

- Network Number Schemes
- Night Service
- Networking Facilities

--O--

- Off-Switch Call Inhibit
- Office Worker

- On Hold Music
- On Hook Dialing
- One X Portal
- One-X Mobile Phone Client
- Outgoing Calls
- Outlook Plugin

--P--

- Paging System
- Personalized Login Phones
- Phone Manager
- Phone Options
- PIN Restricted Calling
- PoE Switch
- Power Conferencing
- Personal Fax Numbers
- Phone System Queue
- Power User Preferred Edition
- PRI Card
- Private Call
- Programmable Buttons

--R--

- Receptionist
- Relay On/Off/Pulse
- Remote Access
- Remote Hot Desking
- Remote Working
- Ring Back When Free
- Ring Tones

--S--

- Salesforce Integration
- Screenpop
- Service Quota
- Service Desk Acquire Calls
- Service Desk Alert
- Service Desk Login
- Service Desk Monitor Calls
- Short Codes
- Silent Intrusion
- Simple Management

- Simplified Manager
- SIP Trunking
- Smartphone Clients
- SNMP
- Softconsole
- Softphone
- Software Trials
- Speakerphone Dialing
- Speed Dial Numbers
- Suspend/Resume
- System Status

--T--

- TAPI Support
- Telecommuter
- Teleworker
- Text To Speech
- Transferable Dial Out Privilege
- Time Profiles
- Toggle Calls
- Try And Buy

--U--

- Unconditional Forward to Voicemail

--V--

- VCM Channels
- Video Phones
- Video Softphone
- Voicemail Pro
- Voicemail Pro Call Recording
- Voicemail Pro Resilience & Backup
- Voicemail To Email
- VoIP
- Virtualization
- Visual Voice

--W--

- Web Manager